



Gleniffer Lake Resort Ltd

2025 Golf Membership Offerings

10 March 2025

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2025 Golf Information

MISSION

At Gleniffer Lake Golf & Country Club, our mission is to provide an inclusive, welcoming, and high-quality golf experience that fosters a strong sense of community among our members, sponsors, and guests. We are committed to maintaining excellent course conditions, promoting the game of golf, and ensuring a friendly and enjoyable atmosphere for all skill levels.

VISION

To be the premier 9-hole golf destination for our members and the local community by delivering an exceptional golfing experience, fostering camaraderie, and promoting the growth of the game. We strive to create a vibrant, sustainable, and engaging environment where golf is enjoyed by all generations.

VALUES

- **Community & Inclusivity:** We cultivate a welcoming environment where all members and guests feel valued, respected, and part of a close-knit golfing family.
- **Excellence & Course Stewardship:** We take pride in maintaining our course to the highest standards, ensuring a challenging yet enjoyable experience for all golfers.
- **Sportsmanship & Integrity:** We uphold the traditions of golf by promoting honesty, respect, and fairness both on and off the course.
- **Growth & Development:** We encourage the continuous growth of the game through junior programs, instructional opportunities, and member engagement initiatives.
- **Sustainability & Responsibility:** We are committed to environmental stewardship and sustainable practices that preserve our course and natural surroundings for future generations.
- **Fun & Enjoyment:** We strive to create a fun and enjoyable atmosphere where golf is a source of joy for everyone.

NEW FOR 2025

We are excited to introduce our new membership structure, featuring **Loyalty Memberships** for those with an initial contribution or three consecutive years of membership, and **Regular Memberships** for those with less than three years. Both options offer restricted and unrestricted choices to suit our community's diverse needs. Members can select from Single, Family, Couple, Student, and Junior memberships. Whether you're seeking exclusive benefits, rewards for your loyalty, or flexible options, we have something for everyone.

Additionally, we are implementing Lightspeed in our pro shop and restaurant to create a resort-wide POS system. This advanced system will streamline transactions and enhance overall customer service. Specific benefits for members include:

- **E-commerce Portal:** Shop for your favorite gear and accessories online with ease.
- **Mobile App:** Manage your account, book tee times, and access exclusive offers directly from your phone.
- **Account Management:** Easily track your membership status, renewals, and rewards points.
- **Personalized Customer Experiences:** Enjoy targeted promotions and customer loyalty reward programs tailored to your preferences.
- **Seamless Integration Across Facilities:** Whether you're in the pro shop or the restaurant, your experience will be consistent and hassle-free.
- **Convenient Cross-Charging:** Use your membership account to make purchases at the restaurant, simplifying your dining experience and allowing you to enjoy your time without worrying about carrying cash or cards.

Also new for this year, Trail fees will be used 100% for paving cart paths. Stay tuned for which cart path we will be paving first.

- **Founders:** This category honors our initial contributors who laid the foundation for our community. Founders will receive special recognition and exclusive benefits as a token of our appreciation for their pivotal role in establishing Gleniffer Lake Golf & Country Club.
- **Loyalty:** This category celebrates our dedicated members who have shown unwavering support over time. Members qualify for this category if they have maintained membership for three consecutive years in any membership category. Loyalty members will enjoy additional perks and privileges as a reward for their continued commitment.
- **Regular:** This category welcomes all members who join us on this exciting journey. Regular members will have access to all standard membership benefits and will be an integral part of our vibrant golfing community.

MEMBERSHIP PRIVILEGES

UNRESTRICTED MEMBERSHIP

This offer includes Single, Couple, Family, Student, Junior, and Half season options. The Unrestricted Membership includes the following benefits:

- **Advanced Booking:** Members get 7-day advanced booking privileges.
- **Mini Links Golf:** Membership includes all privileges on the par 3 course, including disc golf.
- **Early Bird Membership Alberta Golf Membership:** Most early bird memberships receive a complimentary membership to Alberta Golf (details attached).
- **Members Wine & Cheese:** Ticket to the event including a one-time discount coupon for GLRL Golf apparel.
- **Pull Cart and Disc Rentals:** Members receive free pull cart and disc golf rentals (based on availability).
- **Seasonal Discount on Apparel and Golf Accessories:** 15% off (Discount cannot be used in addition to any other discount or promotion available).
- **Tournament Registration Priority:** Members can sign up for tournaments 3 days before open registration.
- **Tournament and League Registration Fee Discounts:** Members receive tournament and league registration fee discounts.
- **Member Playing Privileges:** Bowden Hi-Way Golf Course. Members are eligible to receive 50% off green fees Monday-Thursday. Need to present your 2025 bag tag to receive the discount.

RESTRICTED MEMBERSHIP

This offer includes Single, Couple, Family, Staff, Student, Junior, and Half-Season options. The Restricted Membership includes the following benefits:

- **Included Tee-Times:** Sunday 4 PM through Friday excluding holidays.
- **Advanced Booking:** Members get 7-day advanced booking privileges.
- **Mini Links Golf:** Membership includes all privileges on the par 3 course, including disc golf.
- **Early Bird Membership Alberta Golf Membership:** Most early bird memberships receive a complimentary membership to Alberta Golf (details attached).
- **Members Wine & Cheese:** Ticket to the event including a one-time discount coupon for GLR Golf apparel.
- **Pull Cart and Disc Rentals:** Members receive free pull cart and disc golf rentals (based on availability).
- **Seasonal Discount on Apparel and Golf Accessories:** 15% off (Discount cannot be used in addition to any other discount or promotion available).
- **Tournament Registration Priority:** Members can sign up for tournaments 3 days before open registration.
- **Tournament and League Registration Fee Discounts:** Members receive tournament and league registration fee discounts.
- **Member Playing Privileges:** Bowden Hi-Way Golf Course. Members are eligible to receive 50% off green fees Monday-Thursday. Need to present your 2025 bag tag to receive the discount.

ANNUAL ALBERTA GOLF & CANADA MEMBER BENEFITS

1. Golf Canada App

- Course GPS
- Stat Tracking
- Gaming Features (Skins Game, Match Play)

2. Golf Canada Handicap Index

3. Incident Protection – Up to \$6,000 in Coverage

Golf Canada Members should have peace of mind knowing that they're eligible to receive reimbursement for:

- Up to \$ 1,500 for, reimbursement for damaged, lost or stolen equipment.
- Up to \$1,000 towards the cost of repairing or replacing a window that was broken by your own errant shot
- Up to \$1,000 for any travel related incidents and up to \$1,500 for golf cart related accidents.

Link [here](#) to learn how to file a claim

4. Travel Benefits

- **Avis Car Rental** – Up to %25 off rental vehicles for Golf Canada members.
- **Hilton Rewards**- up to 15% off Hilton hotel room bookings with complimentary upgrades at participating properties for Golf Canada members.

5. Level 1 Rules of Golf Education

- Link [here](#) to register

6. Discounts on Golf Canada Merchandise

- Link [here](#) to visit the Golf Canada Shop

7. 15% Off tickets for the RBC Canadian Open and CP Women's Open

- Link [here](#) for the discount

GOLF COURSE CODE OF CONDUCT

At Gleniffer Lake Resort Golf Club, we are committed to fostering a welcoming, respectful, and enjoyable environment for all sponsors, members, guests, and staff. By upholding the highest standards of sportsmanship, courtesy, and integrity, we ensure that our golf course remains a positive place for everyone.

GOLFER EXPECTATIONS

All members and guests are expected to:

- **Be an ambassador** for Gleniffer Lake Resort Golf Club within the community and at other clubs.
- **Respect all club rules** to maintain the integrity and enjoyment of the course.

PROHIBITED CONDUCT

- **Zero Tolerance:** The club has a zero-tolerance policy towards all forms of bullying, harassment, intimidation, and discrimination. Any behavior that undermines the dignity of others will not be tolerated and will result in disciplinary action.
- **Alcohol Restrictions:** No outside alcohol may be brought onto the premises in accordance with Alberta Gaming & Liquor Commission rules.
- **Language and Behavior:** No use of profane language, gestures, or behavior that is rude, offensive, or disruptive.
- **Respect and Safety:** No verbal or physical threats, slander, or disrespect towards others. Members must adhere to the club's dress code and demonstrate proper golf etiquette at all times.
- **Sportsmanship:** Members must conduct themselves in a sportsmanlike manner, including maintaining honest and accurate scoring.

ENFORCEMENT AND DISCIPLINARY ACTIONS

Violations of this Code of Conduct will be taken seriously and addressed as follows:

1. **Incident Reporting:** Any violation should be reported to the Resort Manager.
2. **Review Process:** The Resort Manager will meet with the member or guest involved to discuss the situation and determine an appropriate course of action.
3. **Potential Penalties:** Disciplinary measures may include:
 - A verbal or written warning.
 - Suspension of playing privileges.
 - Permanent expulsion from the club with no refund.

By maintaining these standards, we ensure that Gleniffer Lake Resort Golf Club remains a respectful, inclusive, and enjoyable environment for all members, guests, and staff.

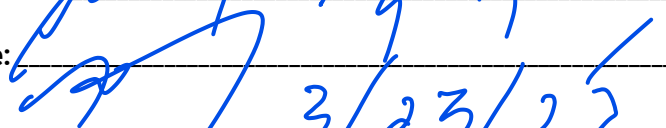
MEMBER ACKNOWLEDGEMENT

I, the undersigned, acknowledge that I have read and understood the Gleniffer Lake Resort Golf Club Membership Code of Conduct. I agree to abide by these guidelines and understand that failure to do so may result in disciplinary action, including the potential loss of membership or playing privileges.

Member Name:

Craig Hingley

Signature:



Date:

3/23/23

CLUB RULES AND REGULATIONS

TEE TIME MANAGEMENT

- Cancel tee times at least 24 hours in advance; failure to do so may result in a "no-show" penalty up to the full cost of a green fee per player.
- Check in at the Pro Shop at least 15 minutes before tee-off.
- Check in at the Pro Shop before playing an additional 9 holes.

COURSE CONDUCT

- Repair all divots, rake bunkers, and maintain course conditions.
- Keep golf carts at least 40 feet from tee boxes and greens (30 feet for those with accessibility flags).
- Operate personal golf carts safely; drivers must hold a valid driver's license.
- No more than four players per group unless authorized by management.
- No pets allowed on the golf course.
- Obey all course signage and follow Golf Canada and Golf Alberta rules.

CHILDREN/JUNIOR PLAYERS ON GOLF COURSE

- **Accompaniment:** Children 11 years of age or younger must always be accompanied by an adult on the main course with paid green fee(s).
- **Independent Play:** Children 12 years of age or older are permitted to golf without an adult on the main course as long as they can keep pace of play.
- **Golf Cart Restrictions:** Children/Junior Players under 16 years of age and without a valid driver's license are NOT permitted to drive golf carts on golf course property.

OTHER GOLF COURSE ETIQUETTE

- **Estimated Play Time:** Estimated time of play for 9 holes is about 2 hours.
- **Course Marshal Authority:** The Course Marshal has the authority to remove players from the course (without refund) if they fail to adhere to club rules and regulations.
- **Pairing Up:** If you are not a group of 4 golfers, you may be paired up with other golfers to speed up pace of play.
- **Check-In:** All players must be checked in and ready on tee box 1 at least 5 minutes before teeing off. Failure to do so may result in losing your tee off time.
- **Equipment:** All golfers must have their own set of clubs to keep up with pace of play.
- **Divots and Bunkers:** Repair ALL divots and rake bunkers.
- **Safety:** Golf etiquette dictates that golfers should always yell "fore" upon hitting a shot that carries the risk of hitting another golfer or damaging property. Golfers are liable for any damages or injuries that may occur.
- **Cart Restrictions:** **No golf carts permitted on par 3 course** (unless permitted by management; exceptions may be made if a player requires an accessibility flag).
- **Pets:** **No pets allowed on golf course** (unless otherwise permitted by management; exceptions may be made for service animals).
- **Accessibility:** If you require an accessibility flag, please ask Pro Shop staff to give you the "accessibility flag form" to fill out, then you can play with adjusted golf course rules to better suit your needs.
- **Damage Reporting:** Damage to the course and adjacent properties is the golfer's responsibility and must be reported to the Pro Shop promptly.

GOLF CART RULES

- **Age and License:** To rent or drive a golf cart on the course, a person (s) must be 16 years of age with a valid driver's license (not a learner's license).
- **Riders:** Only 2 riders per cart, even if the golf cart is designed to seat 4 people.
- **Distance:** All golf carts must remain a minimum of 40 feet from the greens and tee boxes, except for players with accessibility flags.

ALBERTA GAMING & LIQUOR COMMISSION RULES

- **Liquor Restrictions:** No outside liquor on golf course or pro shop property.

ALBERTA HEALTH & SAFETY RULES

- **Smoking:** No smoking on Patio.
- **Pets:** No pets allowed in Pro Shop or on Patio.
- **Staff Areas:** Only on-shift staff are permitted behind the Pro Shop counter.

DRESS CODE

- **Acceptable Attire:** Golf pants, golf shorts, or skorts; collared or mock-collared shirts; only golf shoes with soft spikes (no metal spikes) are permitted.
- **Unacceptable Attire:** Sweatpants, muscle or tank tops, spaghetti straps, inappropriate T-shirts (explicit language and/or content), ripped or torn clothing.

BOOKING A TEE TIME

- **Booking Methods:** Booking can be done online or by telephone (403.728.3010 ext 245).
- **Advance Booking:** Tee times will be available 7 days in advance for members and 5 days in advance for the public.

CANCELLATIONS AND NO-SHOWS

- **Cancellation Policy:** Cancellations and adjustments are permitted up to 24 hours prior to your scheduled tee time. No refunds will be provided for changes after this 24-hour period.
- **No-Show Penalty:** "No Shows" are extremely expensive for the Golf Club. If you cannot make your tee time or need to adjust the number of players in your group, please cancel or change it prior to 24 hours before the tee time. Failure to do so will result in players subject to a "No-Show" penalty up to the maximum cost of green fee per player.
- **Member Infractions:** In cases of more than one infraction of "No Showing," showing up with fewer players than booked, or making booking changes less than 24 hours before the tee time, a discussion with Resort Management will be held to discuss further actions.

RAINCHECK POLICY

- **Inclement Weather:** Gleniffer Lake Golf Course reserves the right to limit golf cart access to cart paths only during inclement weather. A raincheck may be issued for a future visit if staff deem the golf course unplayable.
- **Raincheck Issuance:** Rain checks will be issued based on the number of holes you completed before the course was deemed unplayable.

GOLFER ACKNOWLEDGMENT

I, the undersigned, acknowledge that I have read and understood the Gleniffer Lake Resort Golf Club Rules and Regulations. I agree to abide by these guidelines and understand that failure to do so may result in disciplinary action, including the potential loss of membership or playing privileges.

Golfer Name: Sara Hingley

Signature: Sara Hingley

Date: 3/23/25

Thank you for your cooperation and commitment to upholding our club's values. Enjoy your game!

MEMBERSHIP PAYMENT PACKAGES

LOYALTY (FORMERLY INITIAL CONTRIBUTION OR I/C)

REGULAR

LOYALTY MEMBER PRICING

Have you held and Initial Contribution Membership: Yes <input type="checkbox"/> No <input type="checkbox"/>					
Have you held a membership for the past three consecutive years: Yes <input type="checkbox"/>					
Name :					
Email :			Phone #:		
Address:					
Quantity	Membership Type	Early Bird Bonus	\$ Founder Early Bird	\$ Founder Pricing	\$ Subtotal
	Unrestricted Single	\$100 Pro Shop Credit & Alberta Golf Membership	\$ 1,452.85	\$1,612.80	
	Unrestricted Couple**	\$150 Pro Shop Credit & 2 Alberta Golf Memberships	\$2,778.50	\$3,048.00	
	Unrestricted Family***	\$250 Pro Shop Credit & 2 Alberta Golf Memberships	\$ 3,254.10	\$3,624.00	
	Unrestricted Single - Half Season*			\$816.00	
	Unrestricted Single - Student/Intermediate (Ages 18-24)		\$644.65	\$729.60	
	Unrestricted Single - Junior (Ages 17 and under)		\$275.05	\$360.00	
	Restricted Single	\$50 Pro Shop Credit & Alberta Golf Membership	\$1,018.05	\$1,128.00	
	Restricted Couple**	\$75 Pro Shop Credit & 2 Alberta Golf Memberships	\$ 1,869.10	\$2,064.00	
	Restricted Family***	\$150 Pro Shop Credit & 2 Alberta Golf Memberships	\$ 2,370.10	\$2,640.00	
	Restricted Single - Half Season*			\$576.00	
	Annual Trail Fee	Chance to be entered in a draw to win back your trail fees		\$441.60	
	Par 3 Membership			\$206.40	
	Par 3 Family Membership			\$508.80	
				Subtotal	
				GST 5%	
			Grand Total		

LOYALTY MEMBER PRICING

* Half Season is either Opening- July 14th OR July 15th – Closing

** Couple Memberships consist of 2 partners either married or considered common law.

*** Family membership consists of a maximum of 2 adults and 3 children (must be 17 and under or considered a dependent child). This package can be customized in order to fit your family as needed.

Early bird Membership Deals are only Valid March 10 until March 31 at 6pm

Payment can be made by credit card ☐, debit card ☐, cheque ☐ or cash ☐.

Payment can be made in person, over the phone or by email.

Name on CC	
Credit Card #	
CC Expiry Date (MM/YY)	
CVN (# on back)	
Signature	

We sincerely thank you for your continued support of the Gleniffer Lake Golf Course. We value all our patrons and look forward to another successful golf season together.

As part of our commitment to maintaining a high standard of accountability and excellence within our club, we kindly ask that all members ensure their membership packages are fully completed. This includes filling out all required information and signing the Member Code of Conduct along with the Golf Club Rules.

Please note that your membership will not be finalized without a signed **Member Code of Conduct and Golf Club Rules Acknowledgment**. Your cooperation is greatly appreciated and helps us uphold the values and standards that make our club a wonderful place for all members.

If you have any questions or need help, feel free to reach out!


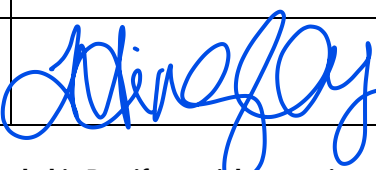
Proshop@mylakeresort.com

403.728.3010 ext 245

Proshop Hours 8:00am -4:00pm (closed on holidays)



LOYALTY MEMBER CONTACT INFORMATION

1	Full Name			
	Birthdate (only required for Junior & Student/intermediate Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			
2	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			
3	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			

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	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
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5	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
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- **Respect all club rules** to maintain the integrity and enjoyment of the course.

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Member Name: _____

Signature: _____

Date: _____

CLUB RULES AND REGULATIONS

TEE TIME MANAGEMENT

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- Check in at the Pro Shop before playing an additional 9 holes.

COURSE CONDUCT

- Repair all divots, rake bunkers, and maintain course conditions.
- Keep golf carts at least 40 feet from tee boxes and greens (30 feet for those with accessibility flags).
- Operate personal golf carts safely; drivers must hold a valid driver's license.
- No more than four players per group unless authorized by management.
- No pets allowed on the golf course.
- Obey all course signage and follow Golf Canada and Golf Alberta rules.

CHILDREN/JUNIOR PLAYERS ON GOLF COURSE

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Golfer Name: _____

Signature:  _____

Date: _____

Thank you for your cooperation and commitment to upholding our club's values. Enjoy your game!

REGULAR MEMBER PRICING

Have you held a membership for one or two consecutive years: Yes <input type="checkbox"/> No <input type="checkbox"/> Are you a new member: Yes <input type="checkbox"/> No <input type="checkbox"/>					
Name :					
Email :			Phone #:		
Address:					
Quantity	Membership Type	Early Bird Bonus	\$ Regular Early Bird	\$ Regular Pricing	\$ Subtotal
	Unrestricted Single	\$100 Pro Shop Credit & Alberta Golf Membership	\$ 1,520.05	\$1,680.00	
	Unrestricted Couple**	\$150 Pro Shop Credit & 2 Alberta Golf Memberships	\$2,905.10	\$3,175.00	
	Unrestricted Family***	\$250 Pro Shop Credit & 2 Alberta Golf Memberships	\$ 3,405.10	\$3,775.00	
	Unrestricted Single - Half Season*			\$850.00	
	Unrestricted Single - Student/Intermediate (Ages 18-24)		\$675.05	\$760.00	
	Unrestricted Single - Junior (Ages 17 and under)		\$290.05	\$375.00	
	Restricted Single	\$50 Pro Shop Credit & Alberta Golf Membership	\$1,065.05	\$1,175.00	
	Restricted Couple**	\$75 Pro Shop Credit & 2 Alberta Golf Memberships	\$1,955.10	\$2,150.00	
	Restricted Family***	\$150 Pro Shop Credit & 2 Alberta Golf Memberships	\$2,480.10	\$2,750.00	
	Restricted Single - Half Season*			\$600.00	
	Annual Trail Fee	Chance to be entered in a draw to win back your trail fees		\$460.00	
	Par 3 Membership			\$215.00	
	Par 3 Family Membership			\$530.00	
				Subtotal	
				GST 5%	
			Grand Total		

REGULAR MEMBER PRICING

* Half Season is either Opening- July 14th OR July 15th – Closing

** Couple Memberships consist of 2 partners either married or considered common law.

***Family membership consists of a maximum of 2 adults and 3 children (must be 17 and under or considered a dependent child). This package can be customized in order to fit your family as needed.

Early bird Membership Deals are only Valid March 10 until March 31 at 6pm

Payment can be made by credit card ☐, debit card ☐, cheque ☐ or cash ☐.

Payment can be made in person, over the phone or by email.

Name on CC	
CC #	
CC Expiry Date (MM/YY)	
CVN (# on back)	
Signature	

We sincerely thank you for your continued support of the Gleniffer Lake Golf Course. We value all our patrons and look forward to another successful golf season together.

As part of our commitment to maintaining a high standard of accountability and excellence within our club, we kindly ask that all members ensure their membership packages are fully completed. This includes filling out all required information and signing the Member Code of Conduct along with the Golf Club Rules.

Please note that your membership will not be finalized without a signed **Member Code of Conduct and Golf Club Rules Acknowledgment**. Your cooperation is greatly appreciated and helps us uphold the values and standards that make our club a wonderful place for all members.

If you have any questions or need help, feel free to reach out!

Proshop@mylakeresort.com

403.728.3010 ext 245

Proshop Hours 8:00am -4:00pm (closed on holidays)



REGULAR MEMBER CONTACT INFORMATION

1	Full Name			
	Birthdate (only required for Junior & Student/intermediate Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			
2	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			
3	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			

REGULAR MEMBER CONTACT INFORMATION

4	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			
5	Full Name			
	Birthdate (only required for Junior & Student Players)		Email	
	Member signature acknowledging Code of Conduct		Cell Phone	
	<input type="checkbox"/> Check this Box if you wish to receive a monthly account statement via email			

GOLF COURSE CODE OF CONDUCT

At Gleniffer Lake Resort Golf Club, we are committed to fostering a welcoming, respectful, and enjoyable environment for all sponsors, members, guests, and staff. By upholding the highest standards of sportsmanship, courtesy, and integrity, we ensure that our golf course remains a positive place for everyone.

GOLFER EXPECTATIONS

All members and guests are expected to:

- **Be an ambassador** for Gleniffer Lake Resort Golf Club within the community and at other clubs.
- **Respect all club rules** to maintain the integrity and enjoyment of the course.

PROHIBITED CONDUCT

- **Zero Tolerance:** The club has a zero-tolerance policy towards all forms of bullying, harassment, intimidation, and discrimination. Any behavior that undermines the dignity of others will not be tolerated and will result in disciplinary action.
- **Alcohol Restrictions:** No outside alcohol may be brought onto the premises in accordance with Alberta Gaming & Liquor Commission rules.
- **Language and Behavior:** No use of profane language, gestures, or behavior that is rude, offensive, or disruptive.
- **Respect and Safety:** No verbal or physical threats, slander, or disrespect towards others. Members must adhere to the club's dress code and demonstrate proper golf etiquette at all times.
- **Sportsmanship:** Members must conduct themselves in a sportsmanlike manner, including maintaining honest and accurate scoring.

ENFORCEMENT AND DISCIPLINARY ACTIONS

Violations of this Code of Conduct will be taken seriously and addressed as follows:

Incident Reporting: Any violation should be reported to the Resort Manager.

Review Process: The Resort Manager will meet with the member or guest involved to discuss the situation and determine an appropriate course of action.

Potential Penalties: Disciplinary measures may include:

- A verbal or written warning.
- Suspension of playing privileges.
- Permanent expulsion from the club with no refund.

By maintaining these standards, we ensure that Gleniffer Lake Resort Golf Club remains a respectful, inclusive, and enjoyable environment for all members, guests, and staff.

MEMBER ACKNOWLEDGEMENT

I, the undersigned, acknowledge that I have read and understood the Gleniffer Lake Resort Golf Club Membership Code of Conduct. I agree to abide by these guidelines and understand that failure to do so may result in disciplinary action, including the potential loss of membership or playing privileges.

Member Name: _____

Signature: _____

Date: _____

CLUB RULES AND REGULATIONS

TEE TIME MANAGEMENT

- Cancel tee times at least 24 hours in advance; failure to do so may result in a "no-show" penalty up to the full cost of a green fee per player.
- Check in at the Pro Shop at least 15 minutes before tee-off.
- Check in at the Pro Shop before playing an additional 9 holes.

COURSE CONDUCT

- Repair all divots, rake bunkers, and maintain course conditions.
- Keep golf carts at least 40 feet from tee boxes and greens (30 feet for those with accessibility flags).
- Operate personal golf carts safely; drivers must hold a valid driver's license.
- No more than four players per group unless authorized by management.
- No pets allowed on the golf course.
- Obey all course signage and follow Golf Canada and Golf Alberta rules.

CHILDREN/JUNIOR PLAYERS ON GOLF COURSE

- **Accompaniment:** Children 11 years of age or younger must always be accompanied by an adult on the main course with paid green fee(s).
- **Independent Play:** Children 12 years of age or older are permitted to golf without an adult on the main course as long as they can keep pace of play.
- **Golf Cart Restrictions:** Children/Junior Players under 16 years of age and without a valid driver's license are NOT permitted to drive golf carts on golf course property.

OTHER GOLF COURSE ETIQUETTE

- **Estimated Play Time:** Estimated time of play for 9 holes is about 2 hours.
- **Course Marshal Authority:** The Course Marshal has the authority to remove players from the course (without refund) if they fail to adhere to club rules and regulations.
- **Pairing Up:** If you are not a group of 4 golfers, you may be paired up with other golfers to speed up pace of play.
- **Check-In:** All players must be checked in and ready on tee box 1 at least 5 minutes before teeing off. Failure to do so may result in losing your tee off time.
- **Equipment:** All golfers must have their own set of clubs to keep up with pace of play.
- **Divots and Bunkers:** Repair ALL divots and rake bunkers.
- **Safety:** Golf etiquette dictates that golfers should always yell "fore" upon hitting a shot that carries the risk of hitting another golfer or damaging property. Golfers are liable for any damages or injuries that may occur.
- **Cart Restrictions:** **No golf carts permitted on par 3 course** (unless permitted by management; exceptions may be made if a player requires an accessibility flag).
- **Pets:** **No pets allowed on golf course** (unless otherwise permitted by management; exceptions may be made for service animals).
- **Accessibility:** If you require an accessibility flag, please ask Pro Shop staff to give you the "accessibility flag form" to fill out, then you can play with adjusted golf course rules to better suit your needs.
- **Damage Reporting:** Damage to the course and adjacent properties is the golfer's responsibility and must be reported to the Pro Shop promptly.

GOLF CART RULES

- **Age and License:** To rent or drive a golf cart on the course, a person (s) must be 16 years of age with a valid driver's license (not a learner's license).
- **Riders:** Only 2 riders per cart, even if the golf cart is designed to seat 4 people.
- **Distance:** All golf carts must remain a minimum of 40 feet from the greens and tee boxes, except for players with accessibility flags.

ALBERTA GAMING & LIQUOR COMMISSION RULES

- **Liquor Restrictions:** No outside liquor on golf course or pro shop property.

ALBERTA HEALTH & SAFETY RULES

- **Smoking:** No smoking on Patio.
- **Pets:** No pets allowed in Pro Shop or on Patio.
- **Staff Areas:** Only on-shift staff are permitted behind the Pro Shop counter.

DRESS CODE

- **Acceptable Attire:** Golf pants, golf shorts, or skorts; collared or mock-collared shirts; only golf shoes with soft spikes (no metal spikes) are permitted.
- **Unacceptable Attire:** Sweatpants, muscle or tank tops, spaghetti straps, inappropriate T-shirts (explicit language and/or content), ripped or torn clothing.

BOOKING A TEE TIME

- **Booking Methods:** Booking can be done online or by telephone (403.728.3010 ext 245).
- **Advance Booking:** Tee times will be available 7 days in advance for members and 5 days in advance for the public.

CANCELLATIONS AND NO-SHOWS

- **Cancellation Policy:** Cancellations and adjustments are permitted up to 24 hours prior to your scheduled tee time. No refunds will be provided for changes after this 24-hour period.
- **No-Show Penalty:** "No Shows" are extremely expensive for the Golf Club. If you cannot make your tee time or need to adjust the number of players in your group, please cancel or change it prior to 24 hours before the tee time. Failure to do so will result in players subject to a "No-Show" penalty up to the maximum cost of green fee per player.
- **Member Infractions:** In cases of more than one infraction of "No Showing," showing up with fewer players than booked, or making booking changes less than 24 hours before the tee time, a discussion with Resort Management will be held to discuss further actions.

RAINCHECK POLICY

- **Inclement Weather:** Gleniffer Lake Golf Course reserves the right to limit golf cart access to cart paths only during inclement weather. A raincheck may be issued for a future visit if staff deem the golf course unplayable.
- **Raincheck Issuance:** Rain checks will be issued based on the number of holes you completed before the course was deemed unplayable.

GOLFER ACKNOWLEDGMENT

I, the undersigned, acknowledge that I have read and understood the Gleniffer Lake Resort Golf Club Rules and Regulations. I agree to abide by these guidelines and understand that failure to do so may result in disciplinary action, including the potential loss of membership or playing privileges.

Golfer Name: _____

Signature: _____

Date: _____

Thank you for your cooperation and commitment to upholding our club's values. Enjoy your game!